Japan Experience Japan Rail Pass



PREPAID SIM CARD INSTRUCTIONS

Everything you need to get set up right in time!



Open Settings app > Mobile Data



Fill up the information below in APN, 3 Username and Password



4 Tap Reset Settings

5 Finally, restart your phone

3	.m. 🗩	15:33		1. D	9:29		🕈 💼	9:30		🕈 💻
Settings		Settings	Mobile Data		< Cellular	Cellular Data	- 1	Cellular	Cellular Data	
Airplane Mode					CELLULAR DA	TA		Password		
Wi-Fi Not Co	nnected >	Mobile Data			APN	ppsim.jp		MMS		
Bluetooth	On >	Mobile Data Op	tions Roar	ming Off >	Username	pp@sim		APN		
Mobile Data		Set Up Persona	a to restrict all data to)	Wi-Fi.	Password			Username		
Personal Hotspot	Off >	including email, wel	b browsing and push no	otifications.	LTE SETUP (C	PTIONALI		Password		
	_	Network Select	ion	> .	APN	ppsim.jp		MMSC		
Notifications	<u> </u>	Calls on Other I	Devices	Off >	Username	pp@sim		MMS Proxy		
Sounds & Haptics	<u>></u>	Mobile Data Ne	twork		Password			MMS Max N	Message Size	
Focus	· · ·	SIM PIN		>	1010			MMS UA Pr	of URL	
Screen Time	,				APN			PERSONAL HO	TSPOT	
General		Add eSIM			Username		_	APN	ppsim.jp	
Control Centre		MOBILE DATA			Password		_	Username	pp@sim	
Display & Brightness	>	Current Period		0 bytes	MMSC		_	Password		
Home Screen		Current Period	Roaming	0 bytes	MMS Proxy		_			
Accessibility		20 Minute	m		MMS Max I	Message Size	_	Reset Settin	ngs	
		ABEMA					_			
5										
١						N	lame .PN		ppsi ppsi	m m.jp_
								-		









Activation User Guide

Is your phone compatible?

Please check the technical details for your Phone to see, if at least two of the Network 4G bands 1, 3, 19, 21 are supported.

Is your phone unlocked?

If no, you should contact your network provider and ask to unlock the phone.

Are you still in flight mode ? Is the wifi turned off?

If cellular network doesn't show on the phone home screen, it could be because the phone is still on flight mode.

Is the cellular network and the roaming activated?

If your cellular network doesn't show on the phone home screen, it could be because your phone is still on flight mode.

Were you asked to enter a code?

Restart your phone after entering the APNsettings. First enter the SIM PIN code 0000, then your personal phone code (if required).

Do you have a PDP Authentication Failure?

Please reset and set up again the APN as written on the instruction manual.

Are you asked to enter a MCC code?

If you are asked for a 3-digit MCC (Mobile Country Code) please type: 440

Are you asked to enter a MNC code?

If you are asked for a 2-digit MNC (Mobile Network Code) please type: 03

Is your SIM card still not working?

For immediate assistance, call the customer support line on +81 (0)50-5835-2190. It is open 24/7.

Is there a fair usage clause (internet slowing down if too much data is used at once)?

There is generally no problem with the internet on UNLIMITED packages.

The IIJ SIM card uses the NTT Docomo network service. In case the network system unexpectedly slow down due to abnormal data usage, then there might be an interruption of the system for only a few minutes.

Check on the speed with an application such as "SPEEDTEST" and please contact the customer support service with the result of the tests and the SIM Card number.

Note that the activation server is under maintenance every Tuesday from 10 p.m. until Wednesday morning 9 a.m., Japan time.



www.japan-experience.com • www.japan-rail-pass.com contact@japan-experience.com

